Filing a claim

With Springfield Insurance Company

We’re here to help you

Filing a claim is simple. Springfield Insurance is here to help you every step of the way. Our team will help to make your claims experience as simple and convenient as possible. With 24/7 claims support, we'll work to help you get back to normal quickly. You can file your claim online quickly and easily by logging in to My Account. Once you're logged in, you can start your claim and track its progress.

Start your claim using the Springfield Mobile app.

More ways to file a claim

Access 24/7 claims service by calling 1-800-555-0100.

Start your claim using the Springfield Mobile app.

Report your claim by contacting your agent.

What to expect during the claims process

Knowing what to expect when you file a claim can help make the process easier to navigate. Most Springfield claims follow the same basic steps.

Staying organized can help you keep track of your claim. Write your claim number on important documents and use our claim worksheets to help you keep everything straight. When you have questions, contact your Springfield agent.